

Chief Medical Officer's Report

Quarterly Report

PREPARED FOR BOARD MEETING
NOVEMBER 23, 2020

Recruitment and Staffing



Announcements and Updates

Current vacancies

- Saluda – filled with Dr. Grate (2 days per week), Dr. Holmes (Wed) and floaters
- LC4 – filled for now with Elizabeth Morris, FNP (hired as a floater)

Upcoming Vacancies/Resignations

- Hometown Peds December – to be filled by Dr. Daniel Lapp

Recruiting/Plans

- Promising candidates being considered and pursued
- Residents interested from MCFM: 0 for 2021
- Regular FP and Peds recruitment meetings

Quality/Population Health



Patient-Centered Medical Home (PCMH)

- Village FP and Hometown Peds in process for PCMH – first “check-in” soon
- All other sites certified with annual review from now on
- After successful attainment of “PCMH Advanced” in 2020, we are applying for it again for 2021 with a different site

Meaningful Use

- System issues remain that made 2020 MU impossible to attain
- Trying for a final push in 2021 – the last year that MU will exist (with rewards)

Population health

- Great work continues through strong effort from Director of QI and Population Health and her team

State of the Data Report



Quality Metrics – Updates

Gradual change in situation:

1. Much (not quite all) of our data is now Epic
2. OCHIN has helped tremendously with issues, custom reports and updated and more useful UDS reports
3. Through EHR transition and pandemic – things are stabilizing
4. Through Pop Health and other efforts, targeted activities are paying off



UDS and HEDIS changes

Final changes to UDS report for 2020

- Asthma and CAD measures gone
- Additional measures added:
 - Depression follow-up measure
 - HIV screening measure
 - Breast cancer screening

HEDIS change this year

- Retirement of WC15 and introduction of WC30

Clinical Measure	Where we are	Where we were	Change	Goal	At Goal?	Comment
Controlled Diabetes	64.5%	64.4%	Improving	60%	TRUE	Tiny increase
Uncontrolled Diabetes	23.8%	23.6%	Worsening	20%	FALSE	Slight increase
Hypertension Control	60.6%	60.7%	Worsening	60%	TRUE	Tiny decrease
Cervical Cancer Screening Rate	46.0%	39.2%	Improving	35%	TRUE	BIG increase - reporting
Breast Cancer Screening Rate	51.6%	51.9%	Worsening	60%	FALSE	Small decrease
Colorectal Cancer Screening Rate	50.3%	47.2%	Improving	47%	TRUE	Large increase - reporting
2 Year Old Vaccination Rates	23.7%	20.5%	Improving	30%	FALSE	Large increase - reporting
Adolescent Well-Care Visits	48.5%	46.7%	Improving	50%	FALSE	Nice increase
Well-Child Visits, Age 3-6 yrs	61.8%	59.5%	Improving	60%	TRUE	Nice increase
Well-Child Visits, 6 before 15 months	59.8%	59.0%	Improving	55%	TRUE	Retiring measure, see below
Well-Child Visits, 30 months	47.2%	?	New Measure	50%	FALSE	New measure, replacing W15
Depression Screening Rates	63.7%	68.2%	Worsening	30%	TRUE	Big decrease - reporting
Diabetic Eye Exams	21.3%	21.4%	Worsening	30%	FALSE	Tiny decrease
Diabetic Kidney Screening	69.6%	70.1%	Worsening	80%	FALSE	Small decrease
HIV screening	28.2%	25.9%	Improving	30%	FALSE	Nice increase - reporting

Some new reporting methods, thanks to OCHIN, one new measure, one retiring measure

Quality Improvement Committee

Meeting September 22, 2020

Approval of previous meeting minutes – August 25, 2020

Primary goal of this meeting was to present the Annual Risk Assessment

Simons presented the Spring 2020 Peer Review summary to the committee with opportunity for questions and discussion

October is breast cancer awareness month – Quality Team sponsoring inter-office competition for patient awareness

Next meeting, November 24, 2020

Compliance

Peer review

Spring 2020 presented, **awaiting results of Fall 2020**

Dismissals

1 dismissal back in August, none since (though one is pending) – for rude and threatening behavior

Delinquent notes

All providers meeting note completion requirements

Risk Management



Meeting October 20, 2020

Reviewed and approved minutes from last meeting, August 18, 2020.

Incident reports since last meeting were reviewed and included falls, prescription errors, agitated patients, vaccine errors. No significant trends but a couple of issues needing investigation.

Old business: incident report training, insurance on refrigerated vaccines and meds, HTP vaccine temperature issue, E&M coding changes for 2021, power outage monitoring

New business: dogs at LFP

Risk assessment done. No new identified risks added. Other risks updated with current mitigation efforts, such as “two sets of eyes” at more FP sites.

Next meeting date December 15, 2020

Risk Management



Risk Management Goals

- Risk Management Plan ✓
- Risk Management Committee ✓
- Current risk assessment ✓
- Quarterly risk assessments – 5 completed for 2020 ✓
- Annual Risk Management Report presented ✓
- Risk Management Training plan developed and implemented (in transition to all staff) ✓

Action Items



Credentialing and privileging

- None