

Prepared for Board meeting May 20, 2024

Quality Metrics



Clinical Measure	Where we are	Where we were	Change	Goal	At Goal?	Comment	
Uncontrolled Diabetes	18.8%	18.5%	Worsening	18%	FALSE	Small increase	
Hypertension Control	69.1%	67.2%	Improving	65%	TRUE	Large increase - again	
Cervical Cancer Screening Rate	47.7%	47.6%	Improving	50%	FALSE	Tiny increase	
Breast Cancer Screening Rate	54.1%	53.2%	Improving	60%	FALSE	Nice increase	
Colorectal Cancer Screening Rate	48.5%	48.1%	Improving	55%	FALSE	Nice increase	
2 Year Old Vaccination Rates	10.2%	10.5%	Worsening	12%	FALSE	Small decrease	
Well Child Visit 3-21	57.1%	56.1%	Improving	55%	TRUE	Nice increase - again	
Well-Child Visits, 30 months	41.5%	43.1%	Worsening	45%	FALSE	Moderate decrease	
Depression Screening Rates	73.6%	72.0%	Improving	73%	TRUE	Nice increase	
Diabetic Eye Exams	26.0%	25.3%	Improving	25%	TRUE	Nice increase - again	
Diabetic Kidney Screening	66.4%	65.9%	Improving	80%	FALSE	Nice increase	
HIV screening	55.0%	54.3%	Improving	55%	TRUE	Nice increase	
New goals! Some number revision due to reporting issues from last month Pediatric measures with some trouble							
Some good increases in a lot of measures							

Quality Improvement Committee

Last meeting -

April 30, 2024- minutes submitted (late)

Next meeting -

June 25, 2024



Ongoing Outcomes:

Correct PCP assignment in Peds project

Site-specific quality projects

Childhood immunization rates



Risk Management

Risk Management Committee

Meeting April 16, 2024

Minutes submitted

Next meeting -

June 16, 2024



Outcomes:

Vendor sign-in sheets

"Two sets of eyes" med admin procedure

Improved training completion rate – currently 87.75% YTD

Risk Management Goals



- Risk Management Plan 💉
- Risk Management Training plan in place ✓
- Training completion rate >95%
- Quarterly risk assessments 2 completed for 2024 💉



■ Annual Risk Management Report – 💉 Presented July 2023



Carolina Health Centers

Quality Improvement Program

2024

Table of Contents

Statement of Approval.	3
Mission, Goals, Objectives, and Scope	6
Organizational Structure	7
QI Committee	8
Data Collection	10
Patient Satisfaction	11
Peer Review	12
Select Topic: Immunizations	13
Select Topic: Pediatric Dental Hygiene	14
Select Topic: Cervical Cancer Screening	15
Select Topic: Diabetes	16
Select Topic: Hypertension	17
Select Topic: Asthma	18
Select Topic: Depression Screening and Monitoring	19
Select Topic: Cardiovascular Disease	20
Select Topic: General Population Disease Prevention	21
Clinical Quality Measure Goals	22
Attachment: Classification of Asthma Severity	23

QI Plan changes for 2024

QI Committee

- Added therapists as an additional provider type
- · Updated Director of Quality and Population Health title

Diabetes

• Changed annual microalbumin test to urine albumin-tocreatinine ratio (UACR) and annual glomerular filtration rate (GFR) – updated HEDIS measure

General Population Disease Prevention

Updated breast cancer screening to age 40 from 50

Added Clinical Quality Measure Goals to document the actual chosen goals for the current year

A few other minor edits for grammatical purposes

QI Plan changes for 2024

Clinical Quality Measure Goals

The following will be the select Clinical Quality Measure goals for calendar year 2024.

Previous year's goal listed for comparison.

Clinical Measure	2023 Goal	2024 Goal
Uncontrolled Diabetes	20%	18%
Hypertension Control	60%	65%
Cervical Cancer Screening Rate	35%	50%
Breast Cancer Screening Rate	60%	60%
Colorectal Cancer Screening Rate	47%	55%
2-Year-Old Vaccination Rates	30%	12%
Well Child Visit 3-21 Year	55%	55%
Well-Child Visits, 30 months	50%	45%
Depression Screening Rates	60%	73%
Diabetic Eye Exams	30%	25%
Diabetic Kidney Screening	80%	80%
HIV screening	30%	55%

Action Items



Appointment and granting of privileges

Ms. Lynn Beckett-Lowe, FNP, for Saluda Family Practice

Update: peer review individual

Documents for Board Approval 2024 QI Plan